

<b>Appendix A</b>						
	<b>Service/Project</b>	<b>Engagement</b>	<b>Preventative/ Responsive?</b>	<b>Victim support?</b>	<b>Perpetrator Support?</b>	<b>COVID Impact on Engagement</b>
<b>Young People</b>	Herts Police CYP Gangs and Schools	121 support service for young people who are at risk of or involved in exploitation/gangs/county lines.	Preventative & Responsive to the needs of young people	Support available for victims of exploitation and grooming.	Support for young people available who may have been perpetrators of ASB / crime and disorder	Support for young people continued throughout pandemic via online sessions.  Online 'Lives Not Knives' events for young people and parents also took place throughout 2020/21.
	Positive Pathways Project	Early intervention Project offering 121 support and engagement with young people who are involved with or at risk of low level ASB in the community.	Preventative & Responsive to the needs of young people	None.	Support for those who are perpetrators of low level ASB.	Continued support for young people offered throughout pandemic. High risk cases seen face to face during lockdowns whilst schools remained open.
	SOS/No More Project	Intervention project aimed at supporting the most vulnerable and at risk young people who are involved in/at risk of violence/gangs/county lines.	Preventative & Responsive to the needs of young people.	Support available for victims of serious violence/crime and victims of	Support for young people on the project who have been involved in crime and disorder.	Continued support throughout the pandemic and 121 visits still taking place for high risk clients.

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				exploitation and grooming.		
	YCH Services for Young People	<p>Early Intervention &amp; Prevention projects delivered via groupwork with targeted vulnerable young people.</p> <p>Early Intervention &amp; Prevention Individual one-to-one support with vulnerable young people in school and in the community.</p>	Preventative & Responsive to the needs of young people.	Support available for young people being vulnerable to exploitation.	Support for young people involved in ASB / Crime and disorder	Support for young people continued throughout pandemic via online sessions. Where young people are particularly vulnerable in person sessions have been made available.
	SASH	<p>Providing support to:</p> <ul style="list-style-type: none"> <li>• Young people aged 11 to 17 in families at risk of breakdown or on the edge of care</li> <li>• Young people who go missing from home or those that are at risk of, or subject to, child exploitation, including gangs and county lines</li> <li>• Young people in the Youth Justice system to prevent offending and re-offending; and to support victims of youth crime and their communities.</li> </ul>	Preventative & Responsive	Yes	Yes	Continued support throughout pandemic.

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		<ul style="list-style-type: none"> <li>Young people aged 16 to 17 years old who are homeless</li> </ul>				
	YMCA	Lead a range of youth work sessions across Welwyn Hatfield to help young people gain support and advice in a safe environment, whilst having fun, learning to lead healthy lifestyles and make informed decisions.	Preventative	Yes	N/A	Support continued throughout pandemic
	Heads Up Magazine	Magazine aimed at secondary school pupils raising awareness of key and current issues that they may be facing such as mental health and other aspects of community safety. Also an opportunity to signpost local support services and diversionary activities.	Preventative & Responsive to young peoples needs.	Support for vulnerable young people who may be victims of bullying and ASB.	N/A	Continued to promote throughout the pandemic. An interactive electronic version was produced whilst schools were closed so young people could access from home.

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	Crucial Crew	2 week-long event that aims to teach year 6 pupils important life lessons in personal safety. The event sees over 1,300 10-11 year olds attend an interactive day out learning about mental health, fire safety, stranger danger, online safety and more.	Preventative project.	N/A	N/A	Due to COVID the event was unable to go ahead in 2020 and 2021. Instead an interactive home learning pack was produced which was sent to all pupils for them to continue the learning at home.
<b>Vulnerable / Elderly</b>	Trading Standards	Providing support to vulnerable adults who have been victims or are identified as at risk of becoming a victim to scams, fraud or rogue traders.	Both preventative and responsive	Yes	Enforcement action taken on offenders.	

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	Herts Fire & Rescue	Opals and Older Persons Day (1 <sup>st</sup> Oct) events run And other Station led initiatives and community centre visits. And Safe and Well visits and referrals	Preventative	N/A	N/A	Covid-19 has meant that we temporarily adapt our interaction with the public. At risk, self-isolating vulnerable persons were visited on the outset of Covid-19 to reassure and ensure safety whilst isolating. Urgent/at risk Safe and well visits still being completed. All post fire quick strike visits and online messages are carried out. Interactive engagement carried out alongside the CSP and social media, and also the launch of <a href="http://www.staywise.co.uk">www.staywise.co.uk</a>
<b>Students</b>	University of Hertfordshire	A population of over 24,000 students – a mixture of those living in on-campus halls, privately renting off-campus, commuting and long distance learning.	Preventative & Responsive to the needs of UH Students.	Support and pastoral case available to students. This includes links with external agencies.	Support and pastoral case available to students. This includes links with external agencies.	Studies have been online (as per Gov Guidance – some courses exempt). Support services have continued

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						<p>engagement remotely via video calls.</p> <p>Online webinars and drop-ins provided, with much higher engagements than previous face to face events.</p> <p>Activities &amp; events have been organised as appropriate, with the aim to reduce social isolation and support during self-isolation.</p>
	PAL	Providing support and advice to students looking for privately rented accommodation in the borough.	Preventing students from being victims of fraud and rogue landlords	Supports those who are victims.	Enforcement action taken against rogue landlords.	Video produced for students during freshers.
<b>HMO's</b>	WHBC Private Sector Housing	Ensures safe accommodation for those privately renting within the borough.	Aims to prevent people living in unreasonable and illegal properties.	Supports those who are victims.	Enforcement action taken against landlords where necessary.	Comms campaign during lockdown highlighting the requirement for HMO Licensing, inspections in the communal areas with appropriate PPE ongoing.

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<b>ASB</b>	WHBC	Welwyn Hatfield ASB Team offer support and engage with residents who are victims of ASB as well as taking appropriate action and enforcement against perpetrators of ASB.	Preventative & Responsive	Yes	Yes	Comms campaign during lockdown.
<b>Those at risk of Hoarding</b>	WHBC Hoarding Group	Partnership working together to resolve hoarding behaviours throughout the borough. Referring residents who are victims of hoarding to the group and working together to safeguard and support them.	Preventative & Responsive	Yes	N/A	Continued throughout.
	Herts Fire & Rescue	Ongoing support/action once obvious hoarding has been identified during Safe and Well visits by service or referrals by concerned neighbours or other agencies	Referral service offered/actioned by service depending on severity of hoarding	ACS referral to offer action and support	N/A	Safe and Well visits greatly reduced due to Covid-19. So, the discovery of Hoarding issues during Safe and Well visits or referrals from other agencies are lower than at other times. Safe and Well Visits starting again late March early May 2021. CSP engagements still ongoing
<b>Businesses</b>	Shop Watch	There are 30 users signed up to the scheme which includes Hatfield town centre businesses, Police, Street Wardens, ASB Team,	Preventative and responsive to help the business community.	Support to the businesses from the Police to try and stop these	N/A	The scheme continued throughout pandemic.

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		Resolve and White Lion House. All users are connected to each other and to the CCTV control who manages the town centre's CCTV.		crimes from happening.		There was a funding bid awarded to put on crime prevention training in 2020 however this has been delayed due to the pandemic. This will take place once town centres are fully re-opened following the Government's road map.
	Town Centre Forum	<p>The Hatfield Town Centre Forum meets on a quarterly basis, this is a formal meeting. The forum is made up of the business community, several officers from various departments in Welwyn Hatfield Borough Council, Police, County Council and Hatfield Town Council.</p> <p>From this meeting there has been a separate meeting formed that is chaired by the Community Partnerships Manager and the Engagement &amp; Events Officer. This is a monthly evening meeting which is more informal where businesses are invited. From this there has been the</p>	Responsive to help the business community.	N/A	N/A	The business meetings are now virtual and have increased to once a month to support the businesses further throughout the pandemic.



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		Hatfield town centre action plan created, regular information newsletters sent and regular communications to all businesses.				
	WGC BID	Supports local town centre businesses with the aim of improving their trading environment.	Responds to needs of the local businesses.	N/A	N/A	None
<b>Those at risk of radicalisation</b>	Internal Prevent Group	Internal engagement within WHBC and externally with the HCC Prevent Programme Manager to develop and monitor the council's arrangements for meeting its Prevent duties.	Preventative	None	None	None
	Multi Agency Prevent Board (MAPB)	The MAPB brings together all statutory partners together to work to the MAPB Action Plan, informed by the MAPB Risk Assessment. Here partners can share best practice, be briefed on changes in risks, threats and vulnerabilities and receive resources/comms relating to Prevent.	The MAPB Risk Assessment is informed by the regional Counter Terrorism Local Profile (CTLP) and through the newly introduced Intelligence Questions and Problem Statements this document provides, we are able to respond to changes in	Those at risk of radicalisation are safeguarded through the Channel Panel.	If there is a case where an individual/group is radicalising others or committing a TACT offence, this is dealt with in partnership with Counter Terrorism Policing (CTP) colleagues.	MAPB has been able to meet virtually every quarter and communications between organisations has continued with limited disruption – the main impact is the reduction in time partners have had to focus on Prevent.

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			risks, threats and vulnerabilities and work in partnership to put preventative measures in place to build resilient communities and spread Prevent awareness to address the risk of radicalisation.			
	Channel Panel	The Channel Panel brings together statutory partners to safeguard individuals at risk of radicalisation through the development of support plans with cases managed and presented by CTP.	This Panel responds to cases presented by CTP and reports into the MAPB. This allows both panels to stay connected when working on delivery of the Prevent agenda in response to local risks, threats and vulnerabilities.	This Panel manages cases of individuals who are either at risk of radicalisation or are already victim to radicalisation.	If there is a case where an individual/group is radicalising others or committing a TACT offence, this is dealt with in partnership with Counter Terrorism Policing (CTP) colleagues.	The Channel Panel has been able to meet monthly on a virtual platform and in line with Home Office guidance, interventions have been able to continue both virtually, over the phone and in extenuating circumstances in person abiding by Covid-19 safety rules.
<b>Domestic Abuse Victims / Perpetrators</b>	Welwyn Hatfield Women's Refuge	Refuge and support for women and children fleeing from domestic violence and abuse. Outreach service for women in the Welwyn	Responsive Outreach service offers the same level of advice, information and support to	Outreach workers help with: -Finding a place in refuge -Housing issues	No	Outreach drop in clinics were unable to run due to COVID. The drop in is a confidential group and women come

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		Hatfield district who are living with domestic abuse.	women in the local area as if offered to the women staying in the refuge.	<ul style="list-style-type: none"> <li>-Benefits</li> <li>-Legal support</li> <li>-Family court</li> <li>-Refer children for support</li> <li>-Immigration</li> <li>-Refer to any agencies deemed appropriate</li> </ul> <p>The Outreach team will explain the options available to the women, and help find a resolution and offer emotional support regardless of whether they want to take any action.</p>		regularly because of the emotional support on offer – women are able to talk through difficulties in confidence and given time to discuss options without pressure. The Outreach service is now up and running and the drop in clinics will be in place by 1 <sup>st</sup> April 2021.
	IDVA Service	Supports women and men who are experiencing domestic abuse. Offering one to one support from specialist practitioners, emotional and practical support, signposting to local agencies, etc.	Responsive to the needs of victims.	Yes	None	Continued throughout pandemic.
	Herts DA Helpline	Promote the HDAH number, email and resources widely across the borough to raise awareness of the service.	Responsive	Yes	Yes	Continued throughout pandemic with increased promotions.

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		Promote the virtual drop-in service jointly with HDAH				
	Safer Places	121 support for any victim of DA Refuge provision for families needing to flee DA Open to females and males	Preventative and Responsive to clients needs	Support assessment to cover: Safety Health Support Finances/Debt Housing Children Legal Work and learning Empowerment.  Immigration and NRPF victims  Counselling	none	Support continued throughout pandemic over the telephone or video calling.  Refuge clients have been seen daily following COVID secure procedures and using PPE  RRR programme continuing over Zoom
<b>All Residents</b>	One Magazine	The council produces a residents magazine regularly throughout the year. The CSP always has an article in there reaching out to residents offering community safety advice/support tying in with the season the magazine is released e.g. spring/summer/winter.	Preventative reassurance messages go out regularly.	N/A	N/A	Continued throughout pandemic.

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	Neighbourhood Watch / OWL	Regular messages go out to thousands of messages via the OWL Neighbourhood Watch system. These relate to current/local issues, crime prevention advice and general safety advice.	Preventative messages go out regularly.	N/A	N/A	Continued throughout pandemic.
	Community Information Days	During the Spring/Summer/Autumn months the CSP visit areas of the borough which are identified as being 'hot spot' areas for ASB/vulnerability/crime to offer reassurance and door knock seeing if residents would like to participate in a survey which helps us to monitor intelligence and any concerns they may have about their local area. Residents are also offered crime prevention and other community safety advice if they wish to accept it.	Responsive to the areas that are more vulnerable in the area. Preventative work is also carried out by offering crime prevention and community safety information.	Some of the areas targeted will often include victims of ASB and other criminal activity.	N/A	Due to the pandemic we were unable to carry out these regular engagement days so we ensured we ran multiple online campaigns including Community Safety Week and 12 Days of Community Safety.  We ran a borough wide community survey throughout January & February to capture how our residents are feeling and any concerns they may have.
<b>Sport and physical activity</b>	Friday Night Kicks	Weekly project held at the Ridgeway academy every Friday 7 -8.30pm for 11-16 year olds delivered by Stevenage FF.	Preventative			Sessions were cancelled but Stevenage hosted a virtual FIFA tournament every

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						week for those who attended the project
	Basketball WGC	Weekly basketball sessions for 12-14 year olds every Thursday (term time) at the Ridgeway academy.	Preventative			All sessions were cancelled during the lockdowns
	Basketball Hatfield	We set up an additional project in Hatfield to run every Friday (term time) for 12-14 year olds	Preventative			All sessions were cancelled during the lockdowns
	Big summer provision	We delivered a basketball camp In august across 8 days which took place outside at Moneyhole Park and this was aimed at 9-16 year olds. These sessions were split into different age groups and were hour sessions.	Preventative			Group size was reduced and had to take place outside
	Sporting chance boot camp	We worked with HSP to set up a sporting chance summer holiday boot camp which took place at KGV in WGC. This was delivered during the summer holidays and was aimed at 11-16 year olds	Preventative			Had to take place outside and in a smaller group